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| RISK MANAGEMENT TABLE FOR CHATBOT ON TRAVEL AND FOR FACIAL EMOTION DETECTION | | | | | | |
|  | Risk | Risk Type | Risk Probability | Risk Effect | Risk Affect | Risk Resolution |
| 1 | Inaccurate information | Outdated detail regarding destinations and prices. | low | tolerable | User | Regularly updated the chatbot database with accurate and current information. |
| 2 | User Experience Issue | Lack of personalization | moderate | serious | User | Use natural language processing algorithms to enhance the chatbot understanding of user input. |
| 3 | Limited Scope | Insufficiency in characteristics | moderate | catastrophic | Impact the platform | Regularly update and change the capabilities of chatbot according to the feedback |
| 4 | Privacy concern | Misuse of Sensitive Data | moderate | serious | User | Implement strong data privacy measures, such as encryption and secure storage. |
| 5 | Cultural and individual difference | Lack of generalization across cultures and individuals. | high | serious | user | Regularly update the model to adapt to new cultural trends and expressions |
| 6 | Long -Term Impact | Negative impact on emotional well being. | low | tolerable | user | Collect the feedback from users and make improvements to the system based on user experiences. |
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